



**GEELONG
GALVANIZING**

PAINT • DUPLEX

Transport service updates

Working together to meet your timeframes

While we greatly appreciate your calls in booking transport in advance, please be aware that truck space is at a premium and truck movements are costly. With this in mind, please ensure your items are ready for collection on the day booked so our drivers are not turned away empty. In the case that you have booked truck space, any last minute changes that result in failure for us to collect or deliver as scheduled may incur additional charges.

Whilst every effort is made to meet your time schedule for site deliveries, there are however external factors outside of our control that may delay us reaching the site on time (e.g. traffic flow, roadworks, onsite delays, etc.).

If a site delivery is required, it must be pre-organised and confirmed in writing on your purchase order or within an email with full site address including company name, site contact name and phone number.

Failure to supply this information MAY result in the following:

1. An additional charge for the extra time taken. The standard delivery fee will apply which covers the first hour on site, with any additional time charged accordingly. Site deliveries will incur an extra charge per 15-minute block.
2. The items will be returned to Geelong Galvanizing to be re-scheduled for another day which will then attract 2 delivery charges: 1 for the failed attempt and 1 for the actual delivery.

Our transport service is demanding so re-directions or holdups inevitably have a negative flow on effect to other customers, driver schedules and work turnarounds. We appreciate your understanding and co-operation in this regard.

Please discuss any special freight requirements you may have with your sales representative or our scheduling department.

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